

## 1 – Customer information

web.com

Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Mr <input type="checkbox"/>	Date of birth yyyy/mm/dd .. .. / .. .. / .. ..	Address: _____
Last Name: _____	Tel: _____	City: _____
First Name: _____	Mobile: _____	Fax: _____
		UK Tel: _____

## 2 – Telephone offers & line included

Select one offer & the countries of your choice

Price €TTC/month

Phone number to be connected: /..... /..... /..... /..... /..... /..... /..... /..... /..... /..... /

OFFER	Free min	Select your countries	Zone	Price	OFFER	Free min	Select your countries	Zone	Price
<input type="checkbox"/> Line MICRO	1H / month	1 country	A	17 <sup>95€</sup>	<input type="checkbox"/> Line MINI	Unlimited*	1 country	A	26 <sup>95€</sup>
<input type="checkbox"/> Line DUO	2H / month	1 or 2 countries	B	19 <sup>95€</sup>	<input type="checkbox"/> Line MIDI	Unlimited*	2 countries	B	28 <sup>95€</sup>
<input type="checkbox"/> Line TRIO	4H / month	1 to 3 countries	C	24 <sup>95€</sup>	<input type="checkbox"/> Line MAXI	Unlimited*	3 countries	C	33 <sup>95€</sup>

Zone A (1 country)	Zone B (1 or 2 countries)	Zone C (1 to 3 countries)
<input type="checkbox"/> Canada <input type="checkbox"/> USA	<input type="checkbox"/> Austria <input type="checkbox"/> Germany	<input type="checkbox"/> Argentina <input type="checkbox"/> China
<input type="checkbox"/> France	<input type="checkbox"/> Belgium <input type="checkbox"/> Portugal	<input type="checkbox"/> Australia <input type="checkbox"/> Denmark
<input type="checkbox"/> Germany	<input type="checkbox"/> Canada <input type="checkbox"/> Sweden	<input type="checkbox"/> Austria <input type="checkbox"/> Finland
<input type="checkbox"/> Sweden	<input type="checkbox"/> Denmark <input type="checkbox"/> UK	<input type="checkbox"/> Belgium <input type="checkbox"/> France
<input type="checkbox"/> UK	<input type="checkbox"/> France <input type="checkbox"/> USA	<input type="checkbox"/> Canada <input type="checkbox"/> Germany
		<input type="checkbox"/> Greece <input type="checkbox"/> Netherlands
		<input type="checkbox"/> HongKong <input type="checkbox"/> New Zealand
		<input type="checkbox"/> Ireland <input type="checkbox"/> Norway
		<input type="checkbox"/> Italy <input type="checkbox"/> Poland
		<input type="checkbox"/> Luxembourg <input type="checkbox"/> Portugal
		<input type="checkbox"/> Singapore <input type="checkbox"/> Spain
		<input type="checkbox"/> Sweden <input type="checkbox"/> UK
		<input type="checkbox"/> USA

## 3 – Telephone options

0.95€ / option / month

- Message service (Answering machine)
- Number Display (not compatible with name display)
- Name Display (not compatible with number display)
- Call signal
- Call transfer (France Télécom charges apply)
- 3131 : Last missed call = free

## 4 – Technical information

Detailed invoice. Yes  No  - Free invoice by email. Yes  No  - Email address: \_\_\_\_\_

Advantage Code: \_\_\_\_\_ How did you know Phonexpat: \_\_\_\_\_

Current telephone provider: \_\_\_\_\_ Current Internet provider: \_\_\_\_\_ Broadband  Line

## 5 - Payment by SEPA Recurring Direct Debit - ICS:FR29ZZ464312 STRAGEX Phonexpat: 11 rue Ourches Bat i -78100-St Germain en Laye

J'autorise l'établissement teneur de mon compte à effectuer sur ce dernier et si ma situation le permet, tous les prélèvements ordonnés par STRAGEX. En cas de litige sur un prélèvement, je pourrai en faire suspendre l'exécution par simple demande à l'établissement teneur de mon compte. Je réglerai directement à STRAGEX.

I hereby subscribe to Phonexpat STRAGEX and agree to its general sales conditions. French is the official language.

► I authorize the transfer of my line rental to STRAGEX Phonexpat. Offer reserved exclusively for the individuals. Phonexpat reserves the right to cancel the contract or to charge the calls on the basic rates if we notice abnormal, excessive phone traffic. The telephone options, free calls & the "Unlimited calls" do not include calls towards mobiles & 08 nb\* (only to USA/Canada mobiles). The first 30 minutes per call are free after which the extra minutes will be charged at the basic low rates of Phonexpat. No activation fee, 12 months fixed period contract, 3 months notice cancellation. The line rental & the telephone options are paid one month in advance. Free invoice by email or 1.37€ by post.

► ADSL Broadband specific conditions: The customer must have a computer using an Ethernet or WiFi connection. If you don't have the Phonexpat Modem, the quality of service cannot be assured. No minimum fixed contract, 3 months notice cancellation, activation fee 29,95€, non-return modem in good working order 118.80€ if modem rented from Phonexpat, service cancellation 49€, transfer of subscription to another line 59€, surcharge for service without telephone calls 7€. One month ADSL in advance at 26,95€ (& modem 2,95€ if rental). If you have an alarm system, it must be equipped by an ADSL filter.

**By signing this mandate form, you authorize Stragex Phonexpat to send instructions to your bank in order to debit your account, and your bank to debit your account as instructed by Stragex Phonexpat. You have the right to be refunded by your bank as described in your banking convention conditions. A refund request must be presented within 8 weeks following a given authorized direct debit date.**

### Customer information

Your name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Postal C / City: \_\_\_\_\_

### Bank name and address

Bank name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Postal C / City: \_\_\_\_\_

### Account to debit.

As printed on your RIB  
 or on the bank statement

IBAN International Bank Account Number

BIC Bank Identifier Code

Date

Signature

**Attach the invoice of France Télécom & your RIB - Complete, sign & return it by fax or by mail**